

Title of Report:	Frail Elderly Pathway Project
Report to be considered by:	The Health and Wellbeing Board
Date of Meeting:	26 September 2013

Purpose of Report: To make the Health and Wellbeing Board aware of an early strand of Health and Social Care integration being undertaken in the West of Berkshire.

Recommended Action: To note the report.

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Executive Report

Berkshire West Frail Elderly Pathway: Proposed Purpose, Methodology and Support Requirements

Purpose

Berkshire West Health and Social Care partners have committed to working more closely together to ensure effective provision of quality services to our population, using our collective resources to achieve the best outcomes we can for service users and their families. We have also agreed that we want to focus on our response to people that are referred to as “elderly frail” in recognition of the fact that the majority of health and social care resources are used in meeting the needs of this group. Understanding our current pathway, the gaps in it, and how we could improve it, forms the essential groundwork for future consideration of potential structural or financial models of service provision.

We have already established locality groups in each Council area, where health and social care partners are working together on the integration of services. This cross-locality initiative will build on locality focussed planning, enabling consideration of the whole pathway through the inclusion of services which are provided across more than one locality.

Benefits

The reasons for embarking on this work fall into 3 main groups:

- Enhanced ability to deal with demand growth and income reduction across health and social care services (Norman Lamb at the Kings Fund Integrated Care Summit. 24.05.2013).
- Improved patient and carer experience (A narrative for person centred (integrated) care. National Voices. 2013)
- Improved outcomes (Lessons from Experience: Making integrated care happen at scale and pace. Kings Fund, March 2013).

Proposed Methodology and Outputs

The pathway project will include:

- The base pathway (which will describe “what does good look like?”) which will be informed by both service-user need and best practice evidence. This will be developed by a core group of representatives of social care, primary care, voluntary sector and NHS provider Trusts – who will be a combination of people with direct knowledge of the “front line” work done by their organisation, as well as people with the leadership authority to influence change. This is expected to involve 6 half days with a facilitator and project lead. It is anticipated that this will lead to several smaller work streams, which will be determined by specific parts of the pathway and the relevant organisational interfaces.
- Identification of required outcomes for service users at each stage of the pathway, along with proposed service standards.

- An analysis of current service provision and capacity from all social care and health providers will be required. N.B. the assumption is that this will be supported by partners to avoid requirement for commissioning additional external capacity.
- All of the above will generate a gap analysis, which will inform;
- Recommendations for required service changes, which will include removing unnecessary duplication, delays and transactions; providing or re-providing new elements of care; workforce implications including skill mix and non-clinical staff training and development.

Governance

It is proposed that governance for this project is undertaken through existing forums as far as possible, minimising additional meetings and duplication of effort.

1. Project Team: Including project sponsors (Director leads from Wokingham Borough Council and the two Foundation Trusts) and project manager. Links to locality integration groups and accountable to the Berkshire West Partnership.
2. Steering Group: Berkshire West Partnership.

Support Requirements and Costs

We propose to engage independent support to the project – both to ensure we have the required capacity to undertake the work and also to ensure that there is a sense of equity and lack of bias, which could compromise our work if the workshop facilitation and project support were to come from any of the partner organisations

1. Workshop Facilitator: to lead/ prepare and write up 6workshops to identify the components described above. Estimated 6 days to run 6 half day workshops with required preparation and write up. Approx. £6k.
2. Project Management: to lead the pathway development process using workshop outputs, capita and other information analysis, meetings with key stakeholders and taking responsibility for production of project documentation and a final report with recommendations for approval by partners. Estimated 1 day a week for 3 months. 13 days@ £650 + expenses = approx. 10k.

Total Costs (including venue hire): £16,560 (estimate only)

Appendices

There are no Appendices to this report.